ELEVATE GOLD COAST '24

Conference Agenda

20th – 23rd August 2024 | Mantra On View Hotel, Surfers Paradise

Below is a comprehensive schedule of sessions and events planned for this year's conference.

🔒 If you are planning to use your laptop at the conference or during the training day, make sure you have a non-production environment ready. In our welcome email, which will come out 10 days beforehand, we will provide you with the download link and version number you need. If you get the chance, refresh your data, too!

Please note: This agenda is subject to change without notice.

TUESDAY 20TH AUGUST

Time	Event Foyer
1.30 – 4.30pm	**Registration Desk Opens (1st Floor)**
2.00 – 5.00pm	**Sponsor Bump In (1st floor)**

NEW STARTER/REFRESHER

Time	B1 Admin/Curriculum	B2 Finance	B3 Product
2.00 – 3.00pm	Student/Caregiver Overview: Knowing your fields, how to track down errors and learn how they drive reports	Navigating Finance Modules: Debtors and Creditors Overview	Tailoring Your Portal to Match School Branding
3.00 – 3.30pm	Afternoon Tea / Networking Opportunity		
3.30 – 4.30pm	Staff Overview: Knowing your fields and how they interact	Navigating Finance Modules: General Ledger / Asset Register Overview	User Security Essentials: Managing Your User Securities Effectively
6.00 – 7.30pm	**Welcome Cocktail Party in the Event Foyer (1st floor)** sponsored by Feesable		

WEDNESDAY 21st AUGUST – CONFERENCE DAY 1

Time	Main Stage
9.00 – 9.05am	Welcome / Acknowledgment to Country
9.05 – 9.20am	Managing Director Welcome (David Heffernan, Managing Director)
9.20 – 10.00am	Product Update and Roadmap (Carl Hogan, Product Manager)
10.00 – 10.30am	**Sponsors Update:** Building Connections and Ecosystem Insights
10.30 – 11.00am	Morning Tea / Networking Opportunity

Time	B1 Admin/Curr	B2 Finance	B3 Product	B4 Tuition
11.00 – 11.30am	Optimising your data with data importing	Exploring Web Debtors: New Releases, Split Billing, Homestay and more	API Library: Table Level Access and Efficient Use	
11.30 – 12.00pm	Good things take time - Importing results to Markbooks insights from Padua College	Exploring Web Debtors: Tips	Strengthening Security: Single Sign-On and Multi-Factor Authentication	Uncover the power of FACTS Tuition Management and Billing for your school

FACTS
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WEDNESDAY 21ST AUGUST – CONFERENCE DAY 1 (Cont.)

Time	B1 Admin/Curr	B2 Finance	B3 Product	B4 Tuition
12.00 – 12.30pm	From Back Office to Web: **Brindabella's** Timetable Journey	Exploring Web Debtors: What's Next	A savvy marketer's guide to website design **Digistorm**	Payment Plan Management – Rescheduling made easy!
12.30 – 1.30pm	Lunch / Networking Opportunity			
1.30 – 2.00pm	Keeping your profiles updated by collaborating with your caregivers	Digital Transformation in Payables/how can schools elevate their P2P pay and AP Operations using **FACTS and Alii**	Design Studio: Influencing UI/UX	
2.00 – 2.30pm	Enhancing Parent-Teacher Engagement: Effective Use of the Parent-Teacher Interview Module			Streamlining Your Tuition and Billing Reconciliation/Reporting
2.30 – 3.00pm	Alumni Insights from **Rangi Ruru**: Find out about the ways you can retain historical data	Reimagining School Fee Experiences **Feesable**	Auditing and Logging: Current Feature and Future Needs	Making the Most of Your Tuition Management Custom Reports
3.00 – 3.30pm	Afternoon Tea / Networking Opportunity			
3.30 – 4.00pm	The Simple Solutions to Increase Enrolments and Data Mine for Gold **Enquiry Tracker**	Getting the most out of Payroll: Tips, Tricks and New Features *AU Schools Only	Using Fintech to Unlock Your School's Potential *NZ Schools **Kindo**	
4.00 – 4.30pm				Boost Your Payment Plan Adoption and Prepare for the New Year Processes 2025

WEDNESDAY 21st AUGUST – CONFERENCE DINNER

Time	Event Foyer
6.30 – 7.00pm	**Pre-Conference Dinner Drinks sponsored by FACTS**
7.00 – 11.00pm	**Conference Dinner sponsored by FACTS**

THURSDAY 22nd AUGUST – CONFERENCE DAY 2

Time	Main Stage			
9.00 – 10.00am	Future-Proof your School: Cybersecurity, Risk Mitigation and the Hosting Advantage			
10.00 – 10.30am	UI/UX Improvement Project: Shaping the Future Together			
10.30 – 11.00am	Morning Tea / Networking Opportunity			

Time	B1 Admin/Curr	B2 Finance	B3 Product	B4 Tuition
11.00 – 11.30am	Maximising Enrolments – Beyond Manual Inputs	Are you ready for the End of the Year?	Q&A Cloud Hosting	
11.30 – 12.00pm	Successful change management: Curriculum Mapping and Audit project **Schoolbox**	Simplifying School life for families, caregivers and staff **My School Connect**	Design Studio – Wellbeing, Incident, Guidance, Medical	Exploring FACTS Payment Forms
12.00 – 12.30pm	Unlock the potential of eForms: Insights from **Auckland Grammar School**	Streamline your Bank Reconciliation		Design Studio – Marketing Support
12.30 – 1.30pm	Lunch / Networking Opportunity / Prizes from Sponsors			

Time	B1 Admin/Curr	B2 Finance	B3 Product	B4 Tuition
1.30 – 2.00pm	Global Changes – Where to use? How to Use?	**Auckland Grammar** Case Study - Xero Integration	Web Installation Best Practices and Tips	Boost Your Payment Plan Adoption and Prepare for the New Year Processes 2025
2.00 – 2.30pm	Teacher Supervisions: What's New	Exploring the Asset Register	Web Security, Login Best Practices and Tips	
2.30 – 3.00pm	Design Studio: Enhancing the Entry App together	Efficient Purchase Order Management	Design Studio - Marketing Support	Uncover the power of FACTS Tuition Management and Billing for your school
3.00 – 3.30pm	Afternoon Tea / Networking Opportunity			

Time	Main Stage			
3.30 – 4.25pm	Design Studio - eForms			
4.25 – 4.30pm	Conference Wrap / Survey			

THURSDAY 22nd AUGUST – DINNER – OWN ARRANGEMENTS

FRIDAY 23rd AUGUST – TRAINING DAY

Please note: These workshops are designed to be hands-on.

🔒 If you are planning to use your laptop during the training day? Make sure you have a non-production environment ready. In our welcome email, which will come out two weeks beforehand, we will provide you with the download link and version number you need. If you get the chance, refresh your data too!

Time	B1 Admin/Curriculum	B2 Finance	B3 Product
9.30 – 10.30am	Get the most out of your Student/Caregiver records	eForms for Finance This will cover leave, payroll, budgets	Web Installation and Configuration including Best Practices
10.30 – 11.00am	Morning Tea / Networking Opportunity		
11.00 – 12.30pm	Resource Booking, think outside the box	Getting the most from Web Debtors	API Library Workshop
12.30 – 1.30pm	Lunch / Networking Opportunity		
1.30 – 3.00pm	Design and create your eForms	Using Datamining for prior year workspaces	User securities - best practices & discussion
3.00 pm	Afternoon Tea / Networking Opportunity		

LEARN MORE ABOUT EACH SESSION

New Starters / Refreshers Sessions

Administration/Curriculum

Tue 20/08	2.00-3.00pm	**Title: Student/Caregiver Overview: Knowing your fields, how to track down errors and learn how they drive reports** Presenter(s): Belinda Lennox / Lisa Sutcliffe Learn what fields are available and how they drive your system. We will demonstrate how to track down common errors in your data and teach you how to check and prepare your data for reporting.
Tue 20/08	3.00-3.30pm	**Title: Staff Overview: Knowing your fields and how they interact** Presenter(s): Belinda Lennox / Lisa Sutcliffe Learn what fields are available and how they interact with your system. We will demonstrate how to utilise the professional development area and incorporate staff roles.

Finance

Tue 20/08	2.00-3.00pm	**Title: Navigating the Finance Modules: Debtors and Creditors Overview** Presenter(s): Michelle Lello / Lana Stajic This session provides an overview of finance modules' fields, features, reporting, and integrations, focusing on debtors and creditors. It aims to improve the knowledge base for new users, helping them become familiar with different features and screens and understand their relationship with other finance modules.
Tue 20/08	3.00-3.30pm	**Title: Navigating the Finance Modules: General Ledger and Asset Register** Presenter(s): Robyn Atkins / Rosemaree Bust This session offers an overview of finance modules' fields, features, reporting, and integrations specifically designed for new users. It aims to enhance the knowledge base and familiarity with different features and screens while highlighting their relationship with other finance modules.

Product

Tue 20/08	2.00-3.00pm	**Title: Tailoring Your Portal to Match School Branding** Presenter(s): Carl Hogan This session will guide you through the steps to configure your school portal with your school's branding and colours.
Tue 20/08	3.00-3.30pm	**Title: User Security Essentials: Managing Your User Securities Effectively** Presenter(s): Carl Hogan This session provides an overview of the FSM security model and how to manage user securities effectively. Learn how to add and remove securities for specific users to ensure your system remains secure and user access is appropriately controlled.

Conference – Day 1

Main Stage

Wed 21/8	9.20-10.00am	**Title: Product Update and Roadmap** Presenter(s): Carl Hogan Join our Product Manager, Carl Hogan, as he discusses recent and upcoming enhancements, including a detailed product update and roadmap. This session will provide insights into the latest updates and future developments, ensuring you stay informed about all the improvements and plans for FACTS School Management.
Wed 21/8	10.00-10.30am	**Title: Sponsors Update: Building Connections and Ecosystem Insights** Presenter(s): Kaitlyn Evans / Samantha Middleton Get to know our sponsors and their role in our ecosystem. Each sponsor will have 2 minutes to present their elevator pitch, helping delegates become familiar with our sponsors and understand how they integrate into our overall system.

Administration/Curriculum

Wed 21/8	11.00-11.30am	**Title: Optimising Your Data with Data Importing** Presenter(s): Iris Onvlee Data importing is a quick, efficient way to update your database. In this session, learn how to import new information for your students and update existing data, ensuring your records are always current and accurate.

Wed 21/8	11.30-12.00pm	**Title: Good Things Take Time – Importing Results to Markbooks** Presenters(s): Sue Kaminski, Padua College Padua needed a way to bring in their academic results. Over quite a few months, Padua worked with FACTS developers to find a solution.
Wed 21/8	12.00-12.30pm	**Title: From Back Office to Web: Brindabella's Timetable Journey** Presenter(s): Elliot Davis, Brindabella Christian College Join Elliott Davis, Deputy Principal at Brindabella Christian College, as he showcases their transition from the old back-office timetable to using the web. Learn how to overcome the fear of importing from a third party into the web and discover useful tips and tricks for a smooth transition.
Wed 21/8	1.30-2.00pm	**Title: Keeping your profiles updated by collaborating with your caregivers** Presenter(s): Belinda Lennox Learn how to keep your database information up to date by engaging with your caregivers, which is especially important for medical information. Discover how data importing can be a quick and efficient way to update your database accurately and effectively.
Wed 21/8	2.00-2.30pm	**Title: Enhancing Parent-Teacher Engagement: Effective Use of Parent-Teacher Interview Module** Presenter(s): Lisa Sutcliffe Learn how to enhance or create parent-teacher interview sessions and effectively use the remote interview function to enhance communication and engagement.
Wed 21/8	2.30-3.00pm	**Title: Alumni Insights from Rangi Ruru Girls School (NZ): Find out more about the ways you can retain historical data** Presenter(s): Jude Connochie, Rangi Ruru Girls School Join Jude Connochie, Database Manager at Rangi Ruru Girls School, as she showcases how they use the Alumni module. Learn effective ways to retain historical data for your past students and enhance your alumni engagement strategies.
Wed 21/8	3.30-4.30pm	**Title: The Simple Solutions to Increase Enrolments and Data Mine for Gold** Presenter(s): Greg Campitelli, Enquiry Tracker Future students are the lifeline of every school - yet schools are challenged with resources and limited budgets. The solution? This highly interactive session will feature two parts: I) How to use the right technologies to easily drive enquiries and then manage those smoothly on the enrolment journey, then II) How to use the critical data obtained to make more informed strategic decisions to direct those precious resources - data the leaders Principals need and can't easily get! • Fast start tips that can be immediately implemented on return at little cost to increase enquiries immediately • The key tips to improve conversion from inquiry to enrolment • The right charts you need to make critically informed decisions

Finance

Wed 21/8	11.00-11.30am	**Title: Exploring Web Debtors: New Releases, Split Billing, Homestay and more** Presenter(s): Michelle Lello / Robyn Atkins In this session, we will showcase new releases (if available), including demonstrations of split billing, homestays, and frequently asked features of Web Debtors via ticketing. Gain more knowledge of Web Debtors to improve efficiency and stay current with the latest enhancements.
Wed 21/8	11.30-12.00pm	**Title: Exploring Web Debtors: Tips** Presenter(s): Michelle Lello / Robyn Atkins Discover tips from the Finance Support Specialists, including answers to frequently asked questions. Learn quicker, more efficient methods for using Web Debtors to enhance ease of use and overall productivity.
Wed 21/8	12.00-12.30pm	**Title: Exploring Web Debtors: What's Next** Presenter(s): Michelle Lello / Robyn Atkins Get an outline of new releases for the remainder of 2024 and see what's to come for Web Debtors. Discover the positive outcomes and improvements anticipated in the upcoming updates, ensuring you stay ahead with the latest features and enhancements.
Wed 21/8	1.30-2.30pm	**Title: Digital Transformation in Payables/How Can Schools Elevate their P2P Pay and AP Operations using FACTS and Alii** Presenter(s): Gillian Ogilvie, Alii Join us to explore common bottlenecks and inefficiencies in the accounts payable process and discover how FACTS and Alii can optimise your operations. Learn about the features and benefits of integrating these tools

Wed 21/8	2.30-3.00pm	**Title: Reimagining School Fee Experiences** Presenter(s): Anthony McCausland, Feesable An exploratory and interactive session to think through what best practice might look like for school fees from both the parent experience and the school management perspective. 1. Learn about the experience when interacting with school fees 2. Workshop & discuss real-world challenges and best practices fee management Challenge your fee management processes and explore possibilities for change
Wed 21/8	3.30-4.30pm	**Title: Getting the most out of Payroll: Tips, Tricks and New Features *AU Schools** Presenter(s): Robyn Atkins / Rosemaree Bust Gain a comprehensive overview of payroll, including timesheets, leave forms, and tips and tricks tailored for Australian users. Learn about new releases, eForms setup, onboarding processes, and methods to increase efficiency and capability in using payroll software.

Product

Wed 21/8	11.00-11.30am	**Title: API Library: Table Level Access and Efficient Use** Presenter(s): Dennis John Learn about the latest API Library updates, including features developed to support Azure Hosting, table-level access for read-only data, support for custom SQL queries, and school-specific views. Discover how to better use the API Library to improve your school's efficiency.
Wed 21/8	11.30-12.00pm	**Title: Strengthening Security: Single Sign-On and Multi-Factor Authentication** Presenter(s): Muhammad Bhatti Explore the various SSO options supported, learn how to manage security, and configure web login for optimal safety. Discover better security measures and best practices for protecting your system using Single Sign-On and Multi-Factor Authentication.
Wed 21/8	12.00-12.30pm	**Title: A savvy marketer's guide to website design** Presenter(s): Amy Waddell, Design Lead (Digistorm)
Wed 21/8	1.30-2.30pm	**Title: Design Studio - Influencing UI/UX for FACTS School Management** Presenter(s): David Cutter Join David Cutter, our Product Designer, for a Design Studio where you can help inform and influence our upcoming User Interface and User Experience project. This workshop will provide you with the opportunity to discuss what you like, what you don't like, and what you would like to see improved.
Wed 21/8	2.30-3.00pm	**Title: Auditing and Logging: Current Feature and Future Needs** Presenter(s): Carl Hogan Take a tour with our Product Manager and Product Owner of the current auditing and logging functionality in FACTS School Management and join a discussion on what additional features would be beneficial.
Wed 21/8	3.30-4.30pm	**Title: Using Fintech to Unlock Your School's Potential*NZ Schools** Presenter(s): Chris Maclean, Kindo This dynamic presentation will showcase how combining specialised finance technology with your current systems creates a powerful solution for school financial management. Chris Maclean, CEO, Kindo, will demonstrate how to use technology to address real challenges faced by schools, offering practical insights to boost efficiency and parent satisfaction. Discover strategies to increase revenue, reduce bad debt and administrative workload. Understand more about how to integrate modern fintech solutions in your school ecosystem to streamline financial processes and improve parent engagement.

Tuition Management

Wed 21/8	11.30-12.00pm	**Title: Uncover the power of FACTS Tuition Management and Billing for your school** Presenter(s): Tian Tran & Dana Buscall Join us for an introductory session designed to showcase our Tuition and Billing solution. This session is ideal for new staff, beginners, or schools interested in understanding more about the solution and the family experience.
Wed 21/8	12.00-12.30pm	**Title: Payment Plan Management – Rescheduling Made Easy** Presenter(s): Tian Tran & Dana Buscall Join our team as we dive into the world of Payment Plans as we discuss our flexible options for payment management! Learn how to quickly and easily reschedule individual payments, adjust entire schedules or place payments on hold in this helpful session.

Wed 21/8	2.00-2.30pm	**Title: Streamlining Your Tuition and Billing Reconciliation** Presenter(s): Tian Tran & Dana Buscall In this session, we will explore which reports are useful for reconciling FACTS payments to your bank account, covering both Direct Debit and Credit Card Payment methods. Learn how to reconcile your bank deposits with FACTS payments for Direct Debit and your merchant facility Credit Card deposits with Card payments made through FACTS.
Wed 21/8	2.30-3.00pm	**Title: Making the Most of Your Tuition Management Custom Reports** Presenter(s): Tian Tran & Dana Buscall While there are many reports in FACTS Tuition Management, there is also a custom report functionality that lets you pick and choose which fields you would like in the report. Learn how to create custom reports from a range of fields and information areas and develop an understanding of the scheduling options and parameters available. You can also set these reports to be generated and sent to your email on a daily/weekly schedule.
Wed 21/8	3.30-4.00pm	**Title: Boost Your Payment Plan Adoption/Prepare for the New Year Processes 2025** Presenter(s): Tian Tran & Dana Buscall Join our team for a detailed walkthrough of the new year processes for 2025, focusing on the Electronic Re-enrolment process. This session will show you how to roll over current families for the new year without needing them to re-sign up through FACTS, significantly increasing your tuition management payment plan adoption rate. It will also outline how to bring information from your School Management platform to the Tuition Management and Billing solution.

Conference – Day 2
Main Stage

Thu 22/8	9.00-10.00am	**Title: Future-Proof your School: Cybersecurity, Risk Mitigation and the Hosting Advantage** Presenter(s): Tim Smith Join our Head of IT, Infrastructure and Security for an insightful discussion on the latest cybersecurity trends and our strategic move to hosting. Discover more about why we made this decision and the benefits to your school, including security, scalability and cost efficiency. Learn how we apply security and governance to deliver the FACTS School Management solution.
Thu 22/8	10.00-10.30am	**Title: UI/UX Improvement Project: Shaping the Future Together** Presenter(s): David Cutter Discover the exciting new UI/UX Improvement Project designed to enhance your experience with our School Management platform. Learn about the pivotal role of our Product Designer in driving these changes and find out how you can actively participate in shaping the future of our products. Join us to collaborate and contribute your insights to create a more intuitive and user-friendly experience.
Thu 22/8	3.30-4.25pm	**Title: Design Studio – eForms** Presenter(s): Flynn Sutcliffe, Carl Hogan, David Cutter Join us for a collaborative session to inform and influence changes to the eForms module. We will discuss what you like and don't like and provide suggestions for improvement to help us enhance our user experience.

Administration/Curriculum

Thu 22/8	11.00-11.30am	**Title: Maximising Enrolments – Beyond Manual Inputs** Presenter(s): Iris Onvlee Discover the various methods for importing enrolments without manual data entry. This session covers using eForms, CSV files, and third-party tools to streamline your enrolment process, saving you time and effort.
Thu 22/8	11.30-12.00pm	**Title: Successful Change Management: Curriculum Mapping and Audit Project** Presenter(s): Krystal Gouge, Joel Townsend, Schoolbox This session focuses on effective change management for a curriculum and audit project using a Learning Management System (LMS) in an educational setting, guided by the WHALE framework (What, When & Who; How & Help Required; Awareness & Application; Leadership & Logistics; Execution & Effect). Attendees will learn how to apply structured change management processes to ensure successful adoption, minimise resistance, and maximise the benefits of LMS integration. Key takeaways include understanding the importance of phased implementation and strategies for effective stakeholder engagement and communication.

Thu 22/8	12.00-12.30pm	**Title: Unlock the Potential of eForms with Insights from Auckland Grammar School** Presenter(s): Cameron Watt, Auckland Grammar School Discover the potential of eForms for your school. Learn about the fields that write back to the database and explore the various possible uses of eForms to streamline and enhance your administrative processes.
Thu 22/8	1.30-2.00pm	**Title: Global Changes, Where to use and how to use them?** Changing large amounts of data need not be an arduous task. Find out the tips and secrets of Global Change. Presenter(s): Belinda Lennox Session details to come.
Thu 22/8	2.00-2.30pm	**Title: Teacher Supervisions – What's New** Presenter(s): Lisa Sutcliffe Join us for a session showcasing the new and improved Teacher Supervisions. Learn how to assign multiple classes and provide cover for only part of a teacher's timetabled day, streamlining your scheduling process.
Thu 22/8	2.30-3.00pm	**Title: Design Studio – Enhancing the Entry App Together** Presenter(s): Flynn Sutcliffe, Carl Hogan, David Cutter Join us for a collaborative Design Studio session focused on the Entry App. Engage in a demonstration and provide valuable feedback on what you like, what you don't, and the improvements you'd like to see, helping us shape the app to meet your needs better.

Finance

Thu 22/8	11.00-11.30am	**Title: Are you ready for the End of the Year?** Presenter(s): Michelle Lello / Lana Stajic Dive into the essential year-end processes, including rollovers, checklists, and timing, and provide valuable tips to ensure a smooth transition into the new academic year.
Thu 22/8	12.00-12.30pm	**Title:** Simplifying School life for families, caregivers and staff Presenter(s): Roberto Rossi, My School Connect / Robert Radley In this discussion, we will cover things like 'duty of care' for schools when children are asked to bring money for events/canteens, discuss generations and their expectations as parents, talk about new rules/legislation around mobile phones and grown expectations of how schools need to market themselves to their own communities.
Thu 22/8	12.00-12.30pm	**Title: Streamline your Bank Reconciliation** Presenter(s): Robyn Atkins / Rosemaree Bust This session will cover how to streamline your Bank Reconciliation process and integrations, resulting in smoother processes and consistent bank reconciliations on a timely basis.
Thu 22/8	1.30-2.00pm	**Title: Auckland Grammar - Case Study - Xero Integration** Presenter(s): Cameron Watt, Auckland Grammar School Join Cameron Watt, Principal of Auckland Grammar School (NZ), as he discusses the school's recent move to integrate Xero into FACTS School Management.
Thu 22/8	2.00-2.30pm	**Title: Exploring the Asset Register** Presenter(s): Rosemaree Bust / Lana Stajic This session will comprehensively overview the Asset Register's fields, features, transactions, and reporting capabilities. Learn about best practices in asset management, including depreciation, transfer, and disposal, to enhance your school's operational efficiency.
Thu 22/8	2.30-3.00pm	**Title: Efficient Purchase Order Management** Presenter(s): Robyn Atkins / Michelle Lello Discover the full functionality of the Purchase Orders module in this comprehensive session. Learn about the advantages of using purchase orders, how they flow into creditors and control systems

Product

Thu 22/8	11.00-11.30pm	**Title: Cloud Hosting Q&A** Presenter(s): Tim Smith, Carl Hogan Join our experts for an interactive Q&A session on cloud hosting. Discover the benefits of enhanced security, scalability, cost efficiency, improved accessibility, and robust disaster recovery to ensure your school's reliability and continuity.
Thu 22/8	11.30-12.30pm	**Title: Design Studio – Wellbeing, Incident, Guidance, Medical** Presenter(s): Flynn Sutcliffe, Carl Hogan, Dennis John, David Cutter Join us for a collaborative Design Studio session on well-being, incidents, guidance, and medical issues. Engage in a demonstration and provide valuable feedback on what you like, what you don't, and the improvements you'd like to see, helping us shape this module to meet your needs better.

Thu 22/8	1.30-2.00pm	**Title: Web Installation – Best Practices and Tips** Presenter(s): Boots Parma In this session, discover the best practices for installing and maintaining your web applications. Learn how to install, common configurations, and what to look for to ensure smooth operation and efficient product maintenance.
Thu 22/8	2.00-2.30pm	**Title: Web Security and Login – Best Practices and Tips** Presenter(s): Muhammad Bhatti Explore best practices and tips for ensuring web security and effective login management. Learn about common configurations and how to activate smart features to enhance the security of your web applications and login processes.
Thu 22/8	2.30-3.00pm	**Title: Design Studio – Marketing Support** Presenter(s): Samantha Middleton / Lisa Sutcliffe Join Samantha Middleton, Head of Marketing and Communications, and Lisa Sutcliffe, Administration/Curriculum Lead, for a discussion on the essential marketing materials needed to support the adoption of new and existing schools. We need your help in reaching our goal of better supporting engagement across all school communities and promoting the use of FACTS School Management and its Apps.

Tuition Management

*Some sessions are repeated. You will find the relevant information in the above Tuition Management section for Wed 21/8.

Thu 22/8	11.30-12.00pm	**Title: Explore FACTS Payment Forms** Presenter(s): Tian Tran This session will discuss how forms can collect data or payments. We will showcase how other schools have used these forms and demonstrate the form-creation process.
Thu 22/8	12.00-12.30pm	**Title: Design Studio – Marketing Support** Presenter(s): Samantha Middleton / Dana Buscall / Tian Tran Join Samantha Middleton, Head of Marketing and Communications, and the FACTS Team for a discussion on the essential marketing materials needed to support adopting new and existing schools. Our goal is to enhance engagement across all school communities and promote the use of FACTS School Management and its Apps. We'll showcase the existing marketing kit and explore future strategies to support your school better.

Training – Day 3 'Hands On'

- Morning Team @ 10.30-11.00am
- Lunch @ 12.30-1.30pm
- Afternoon Tea @3.00pm onwards

Administration/Curriculum

Fri 23/8	9.30-10.30am	**Title: Getting the most out of your Student/Caregiver records** Presenter(s): Belinda Lennox / Lisa Sutcliffe
Fri 23/8	11.00-12.30pm	**Title: Resource Management** Presenter(s): Iris Onvlee
Fri 23/8	1.30-3.00pm	**Title: Create your own eForms** Presenter(s): Flynn Sutcliffe

Finance

Fri 23/8	9.30-10.30am	**Title: Automation, imports/exports and audit logs** Presenter(s): Robyn Atkins / Michelle Lello
Fri 23/8	11.00-12.30pm	**Title: Getting the most from Web Debtors** Presenter(s): Michelle Lello / Lana Stajic
Fri 23/8	1.30-3.00pm	**Title: Using Datamining for prior year workspaces** Presenter(s): Rosemaree Bust / Michelle Lello

Product

Fri 23/8	9.30-10.30am	**Title: Web installation and configuration best practices** Presenter(s): Boots Parma
Fri 23/8	11.00-12.30pm	**Title: API Library for Schools Workshop** Presenter(s): Dennis John
Fri 23/8	1.30-3.00pm	**Title: User Securities, best practice, and discussion** Presenter(s): Dennis John